



IMPORTANT INFORMATION – TENANTS COPY

Aftercare and Maintenance of WBS External Wall Insulation Systems, Polymer Cement Renders & Decorative Weatherproof Finishes

1.0 Fixing to the System / Render

No items should be added to the exterior of the building such as satellite dishes / receivers, hanging baskets, clothes lines, hooks, etc. For further advice please contact livin.

2.0 Removal of Minor Marks or Stains

Any small stained areas, which do occur, can be treated with a semi-stiff (scrubbing type) brush and warm water containing a household detergent. Work from the centre of the stain outwards to achieve evenness of colour and finish and rinse well. Larger stains may be treated by lightly washing the affected area, however great care must be taken to avoid any damage to the render.

3.0 General Considerations

- 3.1 Don't lean metal objects against the system. Rust staining can soon disfigure the finishes, particularly lightly coloured ones.
- 3.2 Dripping overflows and splashes from leaking gutters and down-pipes can soon mark and spoil a new finish. **Such leaks should be reported to livin** so it can be repaired as soon as possible.
- 3.3 Don't reverse vehicles up to walls with newly applied finishes on as exhaust emissions quickly leave unsightly black marks.
- 3.4 Keep garden soil levels as far below the system level as possible as soil splashing will soon discolour the base of the system.
- 3.5 Plants, trees and creepers can cause staining of lightly coloured finishes and care should therefore be taken in the positioning of them.
- 3.6 Care should be taken when handling heavy objects, for example dustbins, near the system. Although the system is resistant to damage, these types of objects particularly near corners can cause damage, which is visibly undesirable although easily repairable.

4.0 Rechargeable Damage

Any damage to the External Wall Insulation as a result of not following the maintenance advice may be deemed to be rechargeable.